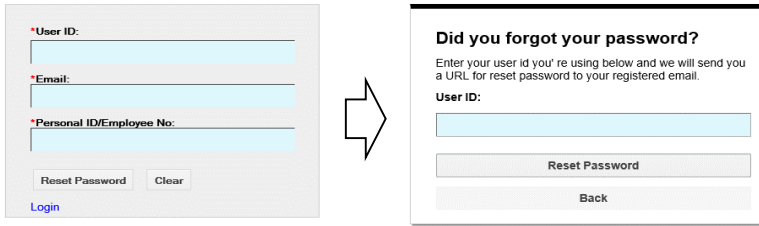


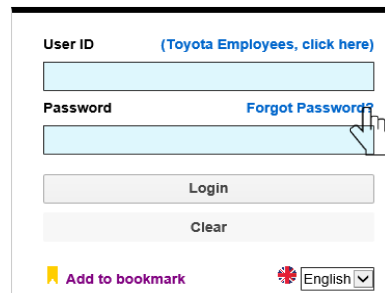
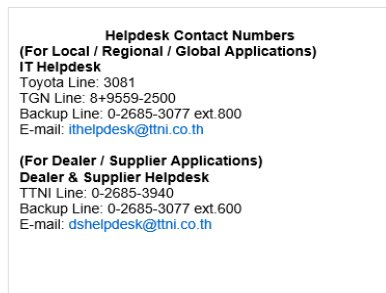
SC2 - Forgot password function improvement for **EXTERNAL** user (eg. dealer, supplier)

※ No change for internal user (eg. TMT, TDEM)

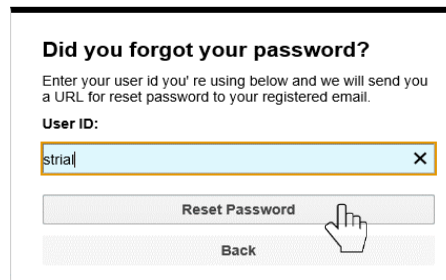
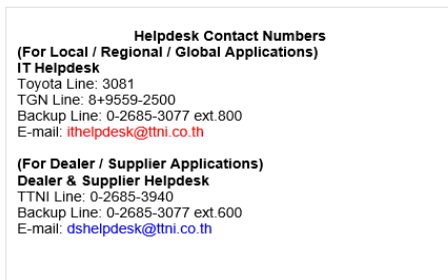
- Change Point :
1. Improve user interface.
 2. Simplify required user credential from UserID, Email, Personal ID/Employee No. to be only User ID.



Step 1 : Click forgot password link.



Step 2 : Please input user ID that you require to reset password then click "Reset Password" button.



Step 3 : System will send URL for reset password to registered email of that user ID.
(your password has not yet reset at this moment)

TOYOTA **Security Center** WSC23210 : Forgot password 19 May 2020 00:25
MSCD2004AINF: Password reset was successful. An email was sent regarding the details of the reset password.

Helpdesk Contact Numbers
(For Local / Regional / Global Applications)
IT Helpdesk
Toyota Line: 3081
TGN Line: 8+9559-2500
Backup Line: 0-2685-3077 ext.800
E-mail: ithelpdesk@ttni.co.th

(For Dealer / Supplier Applications)
Dealer & Supplier Helpdesk
TTNI Line: 0-2685-3940
Backup Line: 0-2685-3077 ext.600
E-mail: dshelpdesk@ttni.co.th

Please check your email

We sent an email to tanate_***@***m.toyota-asia.com

Please click "Reset Password" button or Link when you received email.

Didn't receive ? [Resend](#)

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Step 4 : Check your email address to get link to reset password.

Date: Today
[Security Center Mailer](#) [SECURITY CENTER : Forgot Password](#)

Step 5 : Click "Reset Password" button or copy URL then paste in your browser.

5月19日 20 (火) 0:26
Security Center Mailer <sc2@tdem.toyota-asia.com>
SECURITY CENTER : Forgot Password
To: Tanate Chairiewcharoen (TDEM)
If there are problems with how this message is displayed, click here to view it in a web browser.

Security Center 2 : Reset Password

Dear trial,

Tap the button below to reset your customer account password. If you didn't request a new password, you can safely delete this email.

If that doesn't work, copy and paste the following link in your browser:

http://sc2-dev.tmap-em.toyota-asia.com/main/resetPassword?paramkey=SC2-0bea43ed-8a5c-46eb-acca-8b237b0a6236&language=en_US

Thank you for using Security Center.
Information Systems Department

Step 6 : Please input new password & confirm new password.

TOYOTA **Security Center** WSC23111 - Reset Password 19 May 2020 00:27

Reset Password

User ID
strial

New Password

In order to protect your account, make sure your password.

- ✗ One lowercase character
- ✗ One uppercase character
- ✗ One number
- ✗ One special character (! , @ , # , \$, & , *)
- ✗ At least 6 characters

Confirm New Password

✗ Confirm password is matched

Confirm
Clear

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Step 7 : Please ensure all rule condition are passed then click "Confirm" button.

TOYOTA **Security Center** WSC23111 - Reset Password 19 May 2020 00:27

Reset Password

User ID
strial

New Password
●●●●●●

In order to protect your account, make sure your password.

- ✓ One lowercase character
- ✓ One uppercase character
- ✓ One number
- ✓ One special character (! , @ , # , \$, & , *)
- ✓ At least 6 characters

Confirm New Password
●●●●●●

✓ Confirm password is matched

Confirm
Clear

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Step 8 : Please login with new password.

TOYOTA **Security Center** WSC21110: Login Screen 19 May 2020 00:28

MSCD8004AINF: You have successfully changed your password.


Helpdesk Contact Numbers
(For Local / Regional / Global Applications)
IT Helpdesk
Toyota Line: 3081
TGN Line: 8+9559-2500
Backup Line: 0-2685-3077 ext.800
E-mail: ithelpdesk@ttni.co.th

(For Dealer / Supplier Applications)
Dealer & Supplier Helpdesk
TTNI Line: 0-2685-3940
Backup Line: 0-2685-3077 ext.600
E-mail: dshelpdesk@ttni.co.th

User ID [\(Toyota Employees, click here\)](#)

Password [Forgot Password?](#)

Login
Clear

[Add to bookmark](#)  English